

CITRIX COMPATIBLE PRINTERS

Note: DHSS will only support a select list of HP printers. While every effort will be made to accommodate printers not on the list, no guaranteed support can be offered.

A cross-reference list of Citrix compatible HP printers can be found at:

<http://h71028.www7.hp.com/ERC/downloads/4AA0-8465ENW.pdf>

(Note: This list is put out by HP. It indicates what has been tested with Citrix and is not necessarily an indication of DHSS support.)

DOWNLOADING XENAPP (CITRIX CLIENT) V11.2

XenApp is the new name for Citrix Clients. This is a marketing change and does not affect functionality.

Download and install the Citrix Online Plugin from the following location:

<http://www.citrix.com/English/ss/downloads/details.asp?downloadId=1858087&productId=186&c1=sot2755>

Citrix Online Plug-in - Version 11.2 NEW!

Release Date: 9/29/2009

[Back to results](#)

This plug-in is supported on Windows 7, XP, Vista, 2003, & 2008.



Use the "Citrix Online plug-in" to access your hosted applications from your desktop or a web interface.

Use the "Citrix Online plug-in – web" to access your hosted applications from a web interface.

Use the **Citrix Offline plug-in** to access applications streamed to your desktop. You must install the "Citrix Online plug-in" before you install the "Citrix Offline plug-in".

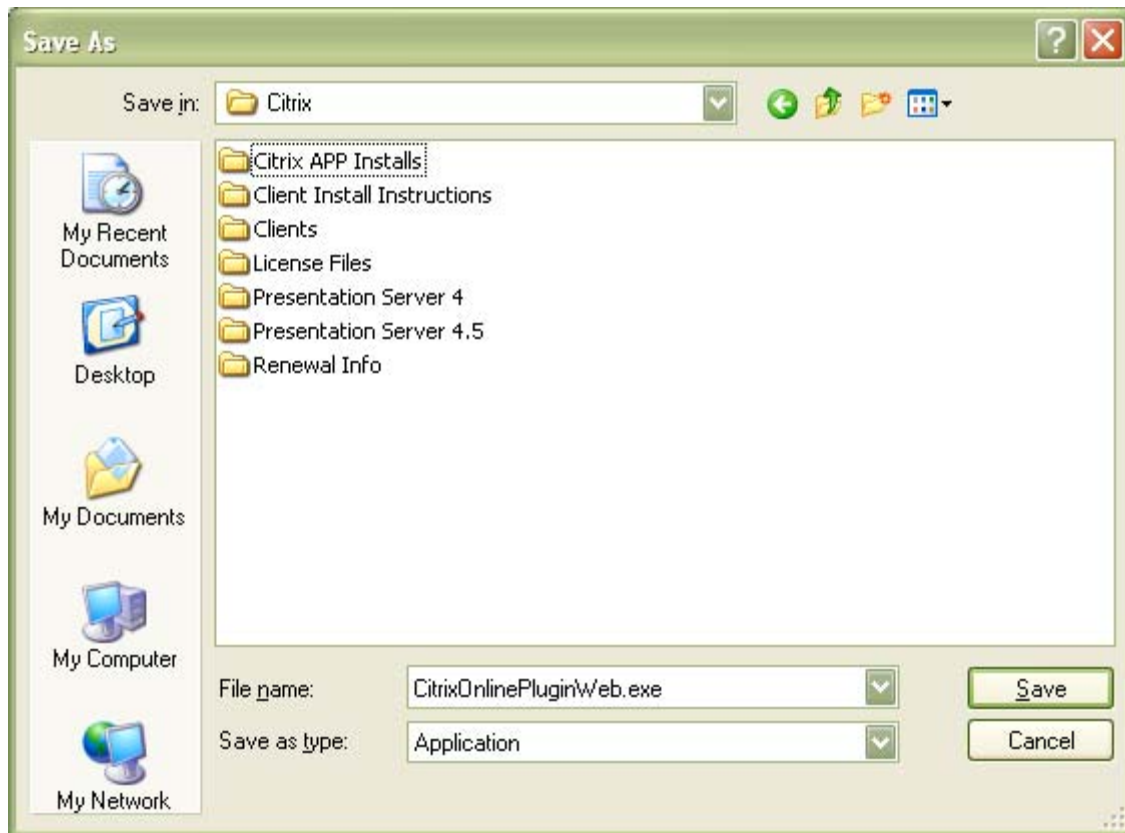
Review the **Citrix Online Plug-in 11.2** documentation.

View the list of countries that may have **export or import restrictions** for products containing strong (128-bit or greater) encryption.

Citrix Online plug-in	All Languages	9/29/09	13.8 MB	.exe
Citrix Online plug-in - Web	All Languages	9/29/09	11 MB	.exe

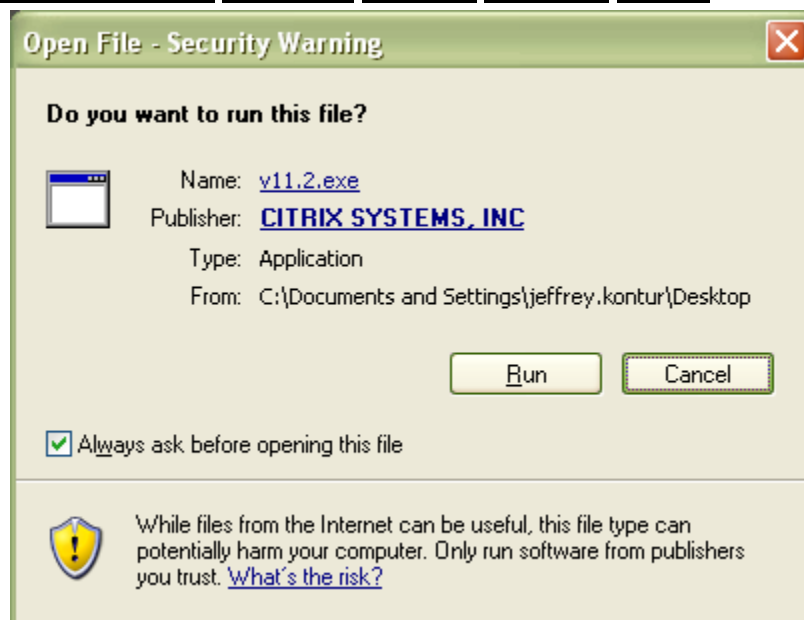
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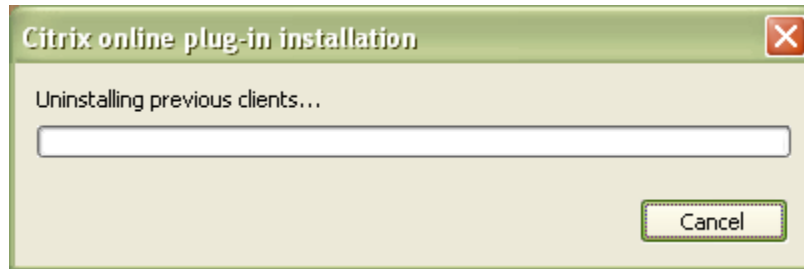


Save the file somewhere that you will be able to find it again to begin the installation.

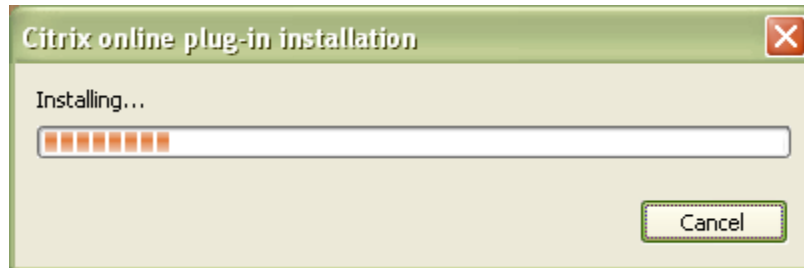
INSTALLING AND CONFIGURING XENAPP (CITRIX CLIENT) v11.2



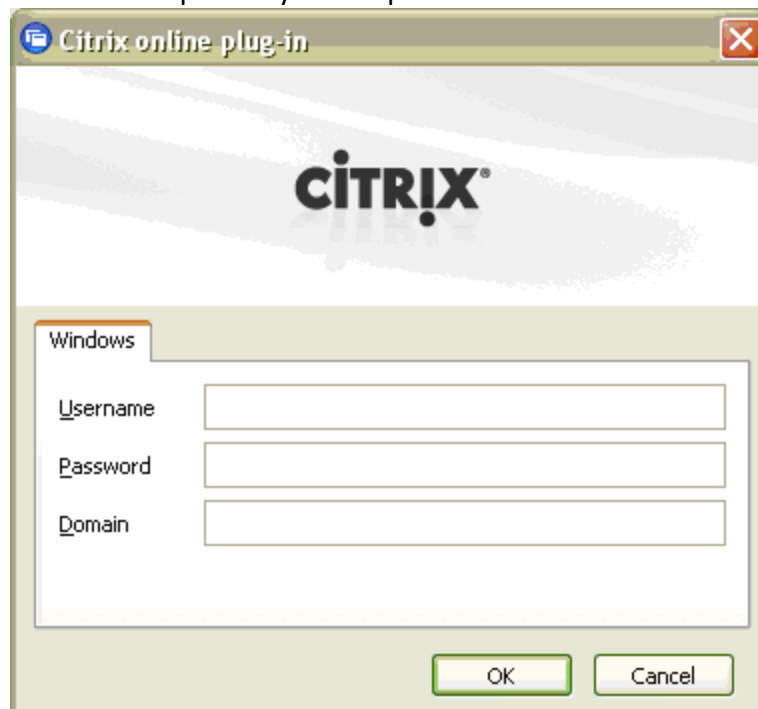
When you execute the downloaded file, you may get a security warning. Click **Run** to continue.



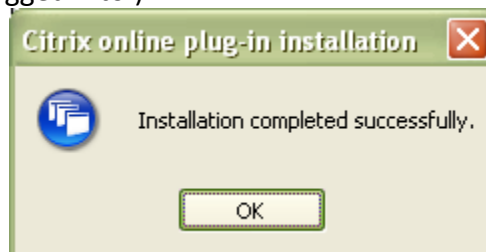
The first thing the installer will do is to uninstall (if necessary) any previous versions of the Citrix client on your machine.



The installation itself should not require any user input.



After the client is installed, you may be prompted for your login credentials (depending on the security policies of the machine you're logged into.)



Press the **OK** button and you're done!

INSTALLING XENAPP (CITRIX CLIENT) v11.2 FOR OFFLINE APPLICATIONS

If – and only if – you have Citrix icons pushed to your desktop by the system, then after installing the online client you can download and install the offline plugin. (This would mainly be DCISII and MMIS users. If you're not sure, it means you probably should NOT complete these steps.) Download the plugin from Citrix at the following location (this is slightly different from the location above):

<http://www.citrix.com/English/SS/downloads/details.asp?downloadId=1858086&productId=186&c1=software&c2=2755>

Citrix Offline Plug-in 5.2 and Streaming Profiler 5.2 NEW!

Release Date: 9/29/2009

[Back to results](#)

This plug-in is supported on Windows XP, Vista, 2003, & 2008

Use the “**Offline plug-in**” to virtualize applications streamed to your desktop. You must install the **Online plug-in** before you install the Offline plug-in.



Using Application Streaming with Advanced Edition.

How to Enable the Install of Application Streaming Components on HOME editions of Windows XP and Vista.

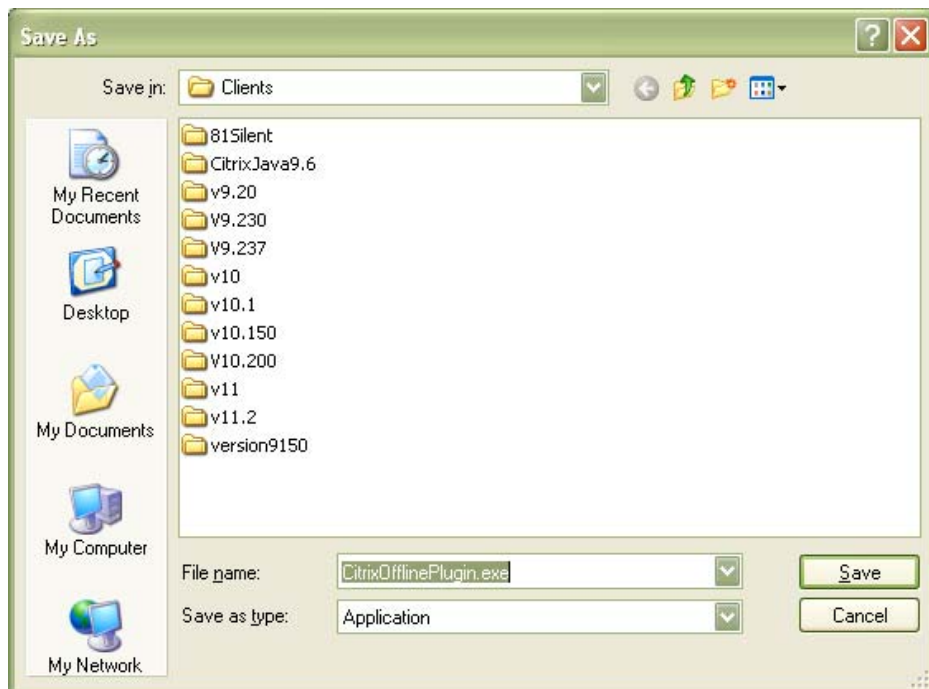
Review the **Citrix document library** for more Offline Plug-in and Streaming Profiler documentation.

View the list of countries that may have **export or import restrictions** for products containing strong (128-bit or greater) encryption.

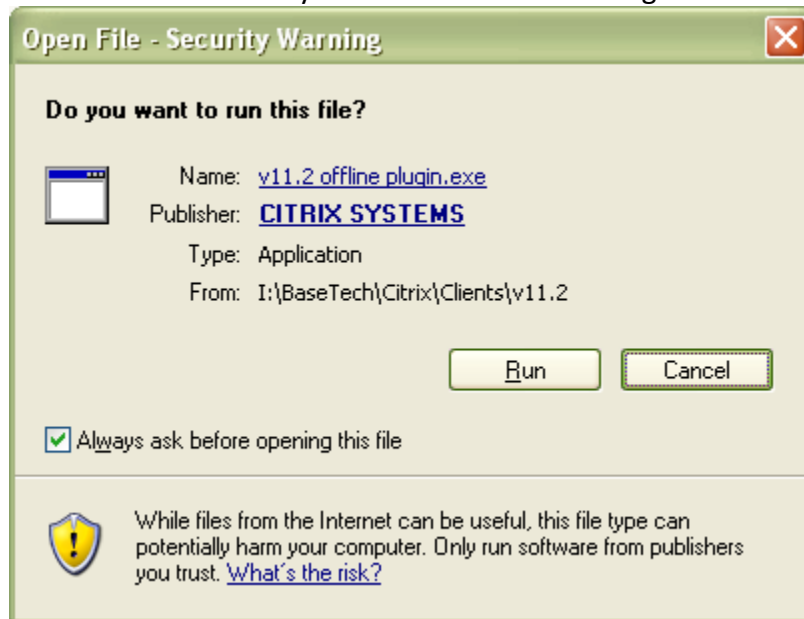
Offline plug-in	All Languages	9/29/09	12.9 MB	.exe
Streaming Profiler	All Languages	9/29/09	10.7 MB	.exe

Download

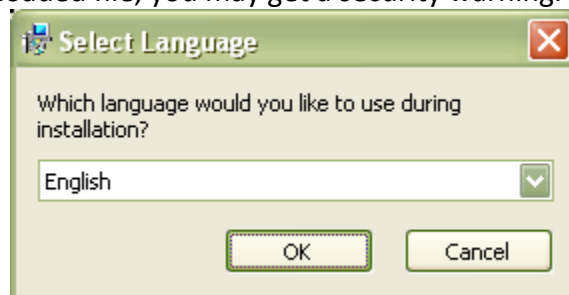
Download



Save the downloaded file somewhere that you will be able to find it again.



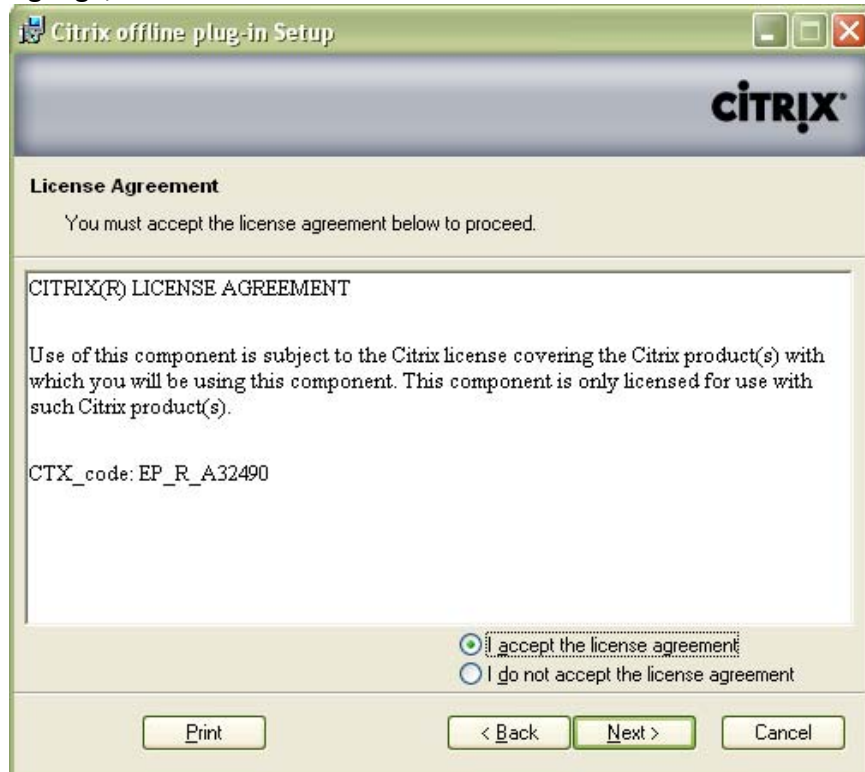
When you execute the downloaded file, you may get a security warning. Click **Run** to continue.



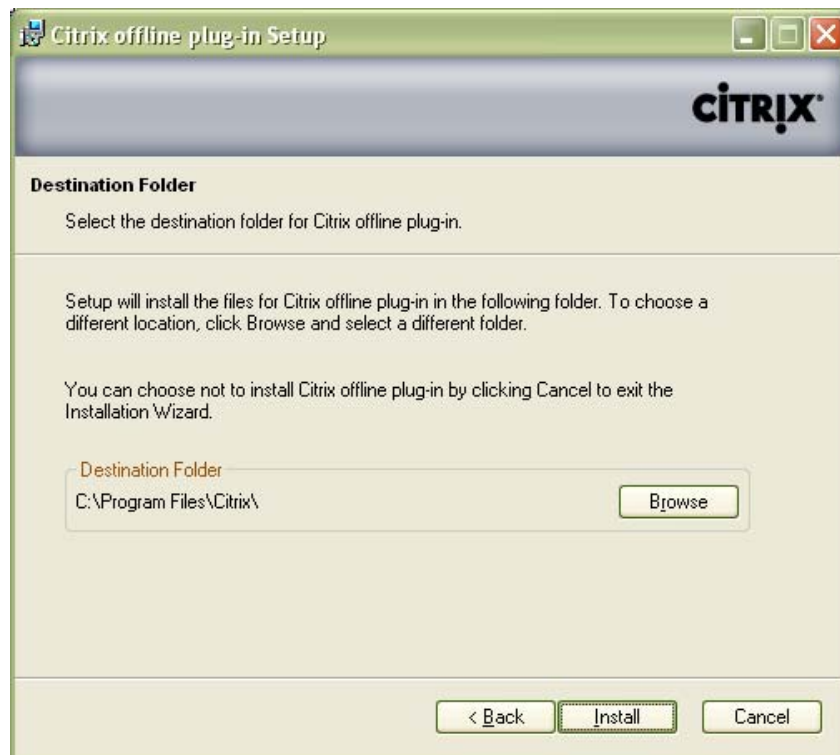
The installer will quickly run through some preparatory steps and then prompt you for your language preference.



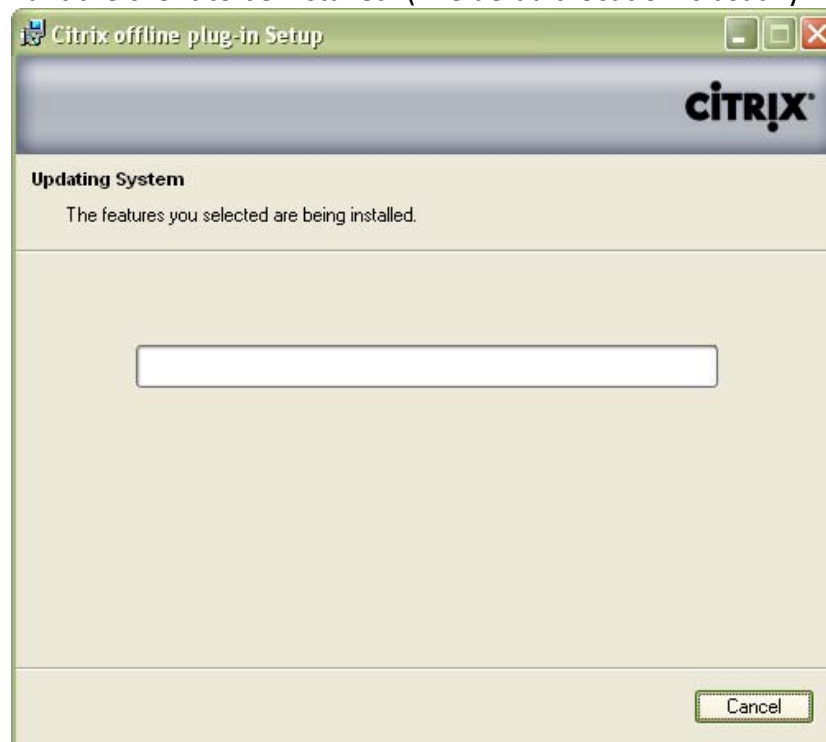
After selecting a language, the installation wizard will start. Click **Next**.



You must accept the Citrix license agreement and click **Next**.



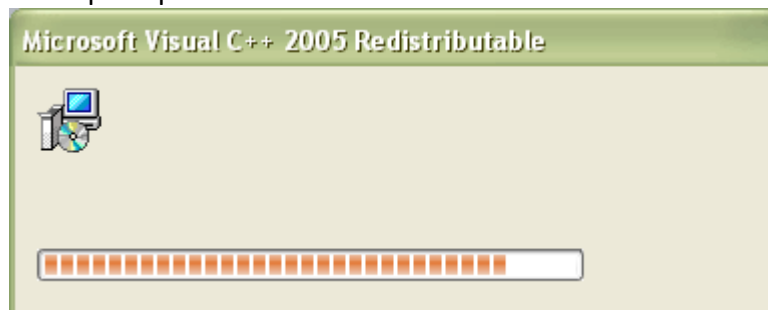
Choose where you want the client to be installed. (The default location is usually fine.)



The installation will begin.



After the installation, when prompted click **Finish**.



Even after you click Finish, the program will do some final installation steps (we do not know why it does this) and then will reboot your machine.